



PHONE

To: Ms. Tameka Jackson  
Essex Management

8-24-2020

CABLE TV

Fr: B. Ken Carter  
General Manager  
One Source Communications

INTERNET

Ms. Jackson:

Congratulations, OneSource Communications has selected the Shale Creek community to extend our fiber network and services!

OneSource Communications owns and operates a fiber optic network in the northwest suburbs of Fort Worth and surrounding towns today, supporting thousands of customers with voice, video, and data services. OneSource is a licensed Competitive Local Exchange Carrier and franchised cable TV provider by the State of Texas. See our website at [lscorn.com](http://lscorn.com)

During this unprecedented pandemic, working-from-home and virtual learning is the norm. It is critical that home-based employees and students are afforded the opportunity of high-speed broadband. Our service is offered at 150 Mbps, 500Mbps, and 1 Gigabit per second on a next generation fiber to the home offering.

In the coming weeks, we will be laying fiber optic cabling in the public utility right of way as permitted by the county. All services will be constructed using industry standard buried fiber construction techniques by licensed contractors.

A timeline to completion will be mid-October. Expect construction in the general areas for about 4 weeks beginning as soon as the permits are issued by the County. Please alert your residents of the construction and of the new services available. Also, excuse our mess, but it will be cleaned up and restored better than original when we are done.

Residents can look for direct mail or email in the coming weeks for signup specials and for ordering information. As well, we will be working the neighborhood with door hangers getting the word out.

We very much look forward to being a valued member of your community with the fastest internet service offered in the area today. Feel free to reach out to me directly with any questions you may have.

Warm Regards,

*B. Ken Carter*

B. Ken Carter  
General Manager  
OneSource Communications  
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